VIGOSS

RETURN & EXCHANGE FORM

ORDERS vigossusa.com **CUSTOMER SERVICE** (212) 764-6668

ABOUT RETURNS & EXCHANGES

Thank you for shopping with Vigoss USA. We take great pride in our reputation for quality and excellent value. It is important to us that you are completely satisfied with your purchase. You may return merchandise within 30 days of purchase for a full refund of the purchase price.

After 30 days of purchase, product merchandise may only be returned for credit at vigossusa.com.

MERCHANDISE MUST HAVE THE ORIGINAL TAGS AND LABELS ATTACHED, MUST NOT HAVE BEEN WORN, ALTERED OR WASHED, AND MUST BE IN A NEW AND UNUSED CONDITION.

Shipping and handling charges will be refunded only in cases where we made an error. Return labels are included inside your shipped purchase box at no extra charge.

Any defective item will be considered on a case-by-case basis upon return to our facility. If product is deemed to be defective, consumer will be entitled to a full refund or full credit for exchange on a like or similar item. We inspect every item prior to shipping to ensure quality.

Please note: We cannot be held responsible for any damages to items that have occurred through wear, wash, or alteration. However, we will do our best to accommodate our customers.

STEP 1: PLEASE FILL OUT THE BILLING INFORMATION BELOW

ORDER NUMBER:

NAME:

ADDRESS: APT:

CITY: STATE: ZIP/POSTAL CODE :

PHONE:

EMAIL:

STEP 2: PLEASE FILL OUT THE INFORMATION BELOW IF SHIPPING TO ANOTHER ADDRESS OTHER THAN YOUR BILLING ADDRESS

ORDER NUMBER:

NAME:

ADDRESS: APT:

CITY: STATE: ZIP/POSTAL CODE :

PHONE:

EMAIL:

STEP 3: LIST THE ITEM(S) YOU ARE RETURNING INCLUDE A REASON

QTY RETURNED	REASON RETURNED	ITEM NO.	COLOR	SIZE	DESCRIPTION	EXCHANGE (only check the items you are exchanging)
1	TO SMALL	P1111	DARK WASH	27	EXAMPLE	☑
						☐
						☐
						☐
						☐
						☐

STEP 4: LIST THE ITEM(S) YOU WOULD LIKE IN EXCHANGE FOR YOUR MERCHANDISE

QTY	ITEM NO.	SIZE	COLOR	DESCRIPTION	PRICE EACH	TOTAL
1	P1111	27	DARK WASH	EXAMPLE	$68.00	$68.00
					TOTAL	

STEP 5: PAYMENT FOR BALANCE

NOTE: If no method of payment is provided and your exchange results in a balance due, the original credit card will be charged for any balance due.

PLEASE CHARGE TO MY (check one):

☐ VISA ☐ AMERICAN EXPRESS

☐ DISCOVER ☐ MASTERCARD

CC#: EXPIRATION DATE:

SIGNATURE:

☐ CHECK OR MONEY ORDER (in U.S. dollars)

STEP 6: RETURN YOUR PACKAGE

Enclose this form along with your merchadise in a securely sealed package that has all original shipping labels covered and removed. Attach the Return Label that came included in your package to the outside and return via UPS. Please allow 30 days for us to process your request upon receipt.

VIGOSS

ATTN: VIGOSS USA RETURNS
1407 BROADWAY, SUITE 3200
NEW YORK, NY, 10018
U.S.A.